You can pay using any of the following means:

## **PayPal**

If you are paying by PayPal, please add £5 per £100 of the event cost, to cover PayPal fees.

- Please pay to the PayPal account - markst@blueyonder.co.uk

## **Bank Transfer**

- Make the bank transfer payable to M Roberts at: Barclays Bank, Sort Code 20-33-83, Account Number 10785407
  - Quote Heroquest, your name and the event (if applicable).
  - Note it's a personal account.
- If setting up a Standing Order payment, please use your name as the reference, eg JSMITH.

## **Paying for and Cancelling Adventures**

Once you have booked onto an adventure you must pay a 50% deposit. Full payment of the event is 12 weeks in advance of the event.

In the unfortunate situation that you have to cancel an event we will still have to charge you the full amount unless you have given us at least 6 weeks notice in which case we will charge you a 50% cancellation charge. Alternatively as you have paid for this place you may give it to another player, not already booked onto the same event, and it is up to you and them how much, if anything, they pay you for this.

We do not like having to do this however filling adventure spaces is the hardest task we have here at Heroquest and we do not have the manpower needed to have to refill cancelled spaces.

Going on a Heroquest event is the same as booking a holiday and if you get UK holiday insurance, which is relatively cheap, you can claim any lost payments back and we will gladly issue you with the necessary paperwork to allow you to do this.

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